

TALOS

DISPATCH



Automated 24/7 Reception for High-Volume Trade Businesses *Built by Engineering at the University of Waterloo*

The Hidden Cost of a Missed Call

If you run a 24/7 service business, whether plumbing, HVAC, or electrical. You know the reality of the "after-hours" shift.

1. **The Missed Revenue:** 70% of customers who call with an emergency will **not** leave a voicemail. If you don't pick up instantly, they hang up and call the next number on Google. One missed call at 3 AM isn't just a missed call; it is a lost \$500-\$2,000 job.
2. **The Burnout:** Answering the phone yourself means never sleeping through the night. Using a generic call center costs \$300-\$600/month for operators who don't know your business, put customers on hold, and wake you up for non-emergencies anyway.
3. **The Distraction:** During the day, you are under a sink or on a roof. Answering a "tire kicker" asking for a quote breaks your focus and slows down your real work.

Talos Dispatch solves this. We replace the voicemail and the call center with an intelligent, automated agent that lives on your phone line.

How Talos Works

Talos is not a standard voicemail. It is a generative voice AI capable of holding full, human-like conversations. It sounds like a professional office manager, not a robot.

1. **Instant Response (0 Second Hold Time)** Talos answers every call immediately. It can handle 10, 50, or 100 simultaneous calls, meaning your customers never hear a busy signal, even during a storm or peak season.
2. **Intelligent Screening** Talos politely interviews the caller to determine if the job is worth your time.
 - *Is it an emergency?* (If yes, proceed).
 - *Is it a solicitor/spam?* (If yes, Talos hangs up).
 - *Is it a price shopper?* (Talos quotes your standard dispatch fee to filter out low-value leads).

3. Autonomous Scheduling Talos integrates directly with your calendar. Once a customer agrees to the dispatch fee, Talos books the appointment into your available slot and sends a confirmation text to the client.

4. The "Wake Up" Protocol You only get disturbed when money is on the table. When Talos books a confirmed job, it sends you an SMS summary: *"New Job Booked: Burst pipe at 123 Main St. Client accepted \$150 fee. Time: Now."*

Safety & Reliability

We understand that trusting an AI with your customers is a big step. Talos is engineered with specific safety guardrails:

- **Pricing Lock:** The AI is hard-coded never to quote below your minimum dispatch fee. It cannot "hallucinate" a discount.
 - **Emergency Escalation:** If a caller mentions "gas," "fire," or "danger," Talos immediately instructs them to hang up and call 911.
 - **Human Handoff:** You always have the option to intervene. You can listen to calls live or take over at any time.
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The "Founding Partner" Pilot Program

We are currently opening Talos to a select group of **5 local partners** in the Kitchener-Waterloo area to finalize our calibration for the Canadian market.

Standard Pricing:

- \$500 Setup Fee
- \$199/month Subscription

Founding Partner Offer (Invite Only):

- **\$0 Setup Fee** (Waived)
- **\$99/month** (Locked in for 12 months)
- **No Contracts:** Cancel anytime with 30 days' notice.

What We Need From You: We simply ask for honest feedback. Tell us if the AI mispronounces a street name or if the timing feels off. We will fix it overnight.

Talos Dispatch *Semper Vigil — "Always Watchful"*